



# Report and financial statements for the year ended 31 March 2023

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# Corporate information

## Board Members

Victor Da Cunha (Chair)  
Martin Bellinger  
Paul Edwards  
Conor McAuley  
Tim Mulvenna  
Richard Stevens  
Josephine Parsons  
Alwyn Lewis  
Pamela Leonce  
Sheron Carter (Senior independent Board Member)

## Audit and Risk Committee

Richards Stevens (Chair)  
Conor McAuley  
Paul Edwards  
Nilesh Patel (Independent)  
Alwyn Lewis  
Jane Freeman (Independent)

## Nominations and Remuneration Committee

Tim Mulvenna (Chair)  
Paul Edwards  
Pamela Leonce  
Sheron Carter

## Senior Management Team

### Chief Executive

Josephine Parsons

### Operations Director

Mark Kent

### Finance Director

Philip Sargeant (to 7th October 2022)

John Crowther (from 7th Oct – 1st March 2023)

Kim Humberstone (from 1st March 2023)

### Assistant Development Director

Kumraz Khan (from 1st September 2022)

### Corporate Services Director

Catherine Diamond

### Company Secretary

Josephine Parsons/

Deirdre LaBassiere (to 11th Oct 2022)

Josephine Parsons/Sara Thomson (to 3rd Jan 2023)

### Company Secretary/Head of Governance

Anna Keast (from 4th Jan 2023)

## Bankers

Lloyds Bank plc

## Funders

Barclays Bank plc

Santander plc

MorHomes plc

MetLife

M&G

## Solicitors

Devonshires Solicitors LLP

30 Finsbury Circus

London EC2M7DT

## Auditor

Beever and Struthers

150 Minories

London EC3N 1LS



# Chair's message

During the past year, Local Space has continued to focus on providing quality homes and services for its customers in East London and Essex. As the headwinds of the energy crisis, high inflation and an unsettled global economy have buffeted the association and our customers, we have sought new ways to support our existing customers, partner with Local Authorities to increase supply of homes and drive efficiencies within the business. Our business model has remained resilient, and this is reflected in our financial outturn, which came in better than planned, and our performance against our goals.

Rising interest rates and the impact of the cost-of-living crisis have fuelled the demand for affordable rented accommodation in East London. I am pleased to report that we have added 45 properties to our portfolio to go some way to meet this demand. We are also working with our strategic partners on innovative solutions to meet this need. This will be a growth area for us in the coming year. For our existing Customers, we have continued to focus our attention on the quality of homes and services and to further develop and implement our Beyond Bricks strategy to help customers sustain their tenancies during these challenging times. We continue to work actively with our strategic partners to explore how we might achieve further growth in the medium term too.

The Regulator of Social Housing regraded their assessment of Local Space's viability in November 2022 from V1 to V2 and confirmed the G1 grade for governance. To strengthen our financial position, we completed the renegotiation of our Revolving Credit Facilities in December 2022, with further work to be undertaken during 2023. We have also continued work to strengthen our governance and implement the recommendations of the external review that we have had.

In summary, we have continued to make steady progress against our strategy, growing our portfolio, securing new funding and delivering solid financial and operational performance too.

## Services that our customers are happy with

Overall satisfaction improved from 69% to 70% in 2022/23. 71% of customers who receive all services directly from Local Space told us they were satisfied with services we provide (unchanged from 2021/22) and 70% of customers whose tenancies are managed by LB Newham (on our behalf) but whose repairs are now managed by Local Space told us they were satisfied with services provided (up from 66% in 2021/22). Overall satisfaction remains below our target of 81%. Improving customer satisfaction is a key focus for us in 2023/24.

Other key activities planned include:

- Bringing back 'in-house' the day-to-day maintenance of a significant number of properties previously managed by London Borough of Newham and later in the year the rent collection
- Implementing our new Tenant Engagement Strategy
- Embedding the cultural elements of our new customer service training programme
- Further developing and rolling out customer digital self-service channels
- Re-invigorating our Tenants Panel scrutiny activity

## Homes that people want to live in

Our second area of priority is to have homes that people want to live in. We have resumed our planned works programme after our focus was restricted to urgent repairs and landlord safety servicing and inspections during the pandemic. During the last year our portfolio grew slightly less than we had initially envisaged due to post pandemic economic shocks and subsequent lack of availability of suitable properties on the market, but we still delivered 45 new homes: 5 homes in Newham (GPA), 20 homes in Waltham Forest (GPB), 15 with our new partner, Tower Hamlets (GPC) and 5 homes under the Hackney re-provision arrangement. As ever, our fully refurbished homes generate very high levels of customer satisfaction, with satisfaction remaining high at 95.7% compared to our target of 93%.



We have £10m set aside in our financial plan for decarbonisation of our homes so we can ensure that they all achieve at least EPC Grade C by 2032. Doing so will be important for the planet as well as our customers, because it will help reduce their running costs. Overall Customer satisfaction with the quality of Local Space's properties was 75% between April and December 2022 when this measure was included in the Regulator's set of Tenant Satisfaction measures.

## Being a successful, well managed business

Our third and final priority is to be a well-managed and successful business. It is pleasing to report that we secured another strong net surplus of £6.4m (2021/22: £8.7m) and grew our asset base further to £615m (2021/22: £602m). Our operating margin was also maintained at a healthy 54% (before the contracted Newham Sum), consistent to our previously reported position.

Our performance has allowed Local Space to retain its sector leading AA- rating with Standard & Poor's, which we are immensely proud of. Our funding strategy will now be focused on refinancing debt over the next five years. We have reduced our exposure to future interest rate fluctuations by fixing more debt, taking advantage of the low borrowing rates available at that time.

With this in mind, I am pleased to say that in addition to £21m fixed rate facilities from MetLife in September, we restructured our facilities with the three clearing banks during the year. Interest rates on £35m of the Lloyds facilities have been locked in and on £25m of Barclays facilities thus removing risk to future shocks in the cost of funding. These transactions have helped us fix a substantial proportion of our debt going forward at extremely low competitive rates, reflecting our sector best credit rating.

In support of good governance, we conducted an internally led governance review, achieved full compliance with the National Housing Federation's 2020 Code of Governance and have strengthened our group-risk escalation and assurance processes

ensuring that the Board is sighted on the right risks at the right time. To further augment the knowledge, skills and behaviours of Board members to serve the communities of Local Space and the diversity of London overall, Board Members undertook a skills audit, including consideration of skills related to the economic environment.

As we look forward, I want to thank all of the staff and members of the Executive team for all of the tremendous efforts they made in helping customers feel at home and in helping more homeless families find a place to call home. Equally I want to recognise and thank our local authority partners, the GLA and other strategic partners for supporting us to deliver our social purpose of *'delivering affordable and quality social housing to people on low incomes, helping lives and communities to change for the better'*. You are important to us and, as always, we look forward to working with you in the coming year ahead.

Finally, I wish to thank my fellow Board members and the members of our Tenants' Panel who have kindly given their time and wisdom to support our continued endeavours. I feel sure that working alongside our residents we can continue to build on the excellent foundations we have set and deliver our strategy in partnership.

## Victor da Cunha Chair



# Board report

The Board of Local Space is pleased to present its report and the audited financial statements for the year ended 31 March 2023.

## Objectives and Strategy to achieve objectives

Local Space is a specialist provider of social housing. Its focus is on the provision of temporary accommodation and key worker homes in partnership with four key local authorities. Local Space works in East London and Essex, and partners with local authorities through contracts and nominations agreements which govern the way in

which the homes are allocated. In general, the focus is to provide homes for families and individuals from local authority homeless waiting lists.

The homes Local Space provides offer our partners a more cost-effective alternative to renting properties on the open market, in which to house homeless families and individuals. In addition, keyworker accommodation offers a way to house workers in key public services who would not be able to afford accommodation on the open market, but who might not otherwise qualify for social housing.

Our corporate objectives for 2022/23 are set out below and performance against these objectives is reported on Page 8 of these statements:

Strategic Objectives:	Primary Performance Goals:
Homes that people want to live in	<ul style="list-style-type: none"> <li>• Deliver the last part of the London Borough of Newham growth programme</li> <li>• Deliver additional homes for London Borough of Waltham Forest</li> <li>• Deliver start of London Borough of Tower Hamlets programme</li> <li>• Start delivery of the London Borough of Hackney re-provision programme</li> <li>• Deliver year 4 of our 7-year stock investment programme</li> <li>• Customer satisfaction with new product 93% or better</li> <li>• Customer satisfaction with condition of home 77% or better</li> </ul>
Services that our customers are happy with	<ul style="list-style-type: none"> <li>• Our relaunched customer complaints service will be working well</li> <li>• Satisfaction with our approach to complaints is 60% or better</li> <li>• We will develop our digital offer and improve our ICT infrastructure ready for growth</li> <li>• We will have no notifiable data breaches in the year</li> <li>• Customer satisfaction with services is 80% or better across all our homes</li> </ul>
Being a successful business	<ul style="list-style-type: none"> <li>• Maintain our S&amp;P AA- credit rating</li> <li>• Regain G1V1 regulatory ratings</li> <li>• Demonstrate full covenant compliance with all covenants and regulatory standards</li> <li>• Keep our operating margin in line with our plans and deliver on budget</li> </ul>
Being a well-managed organisation	<ul style="list-style-type: none"> <li>• Staff satisfaction will increase compared to 2021/22</li> <li>• We will tell our distinctive story in our local area, and in our sector</li> <li>• We will complete an options appraisal for managing GPA homes</li> </ul>
Beyond Bricks	<ul style="list-style-type: none"> <li>• We will plan our network of support including identifying suitable partners to work with</li> <li>• We will plan delivery of our carbon neutral programme to include improved fuel efficiency in homes</li> <li>• We will work with our residents panel to design and plan our revised resident involvement programme</li> </ul>

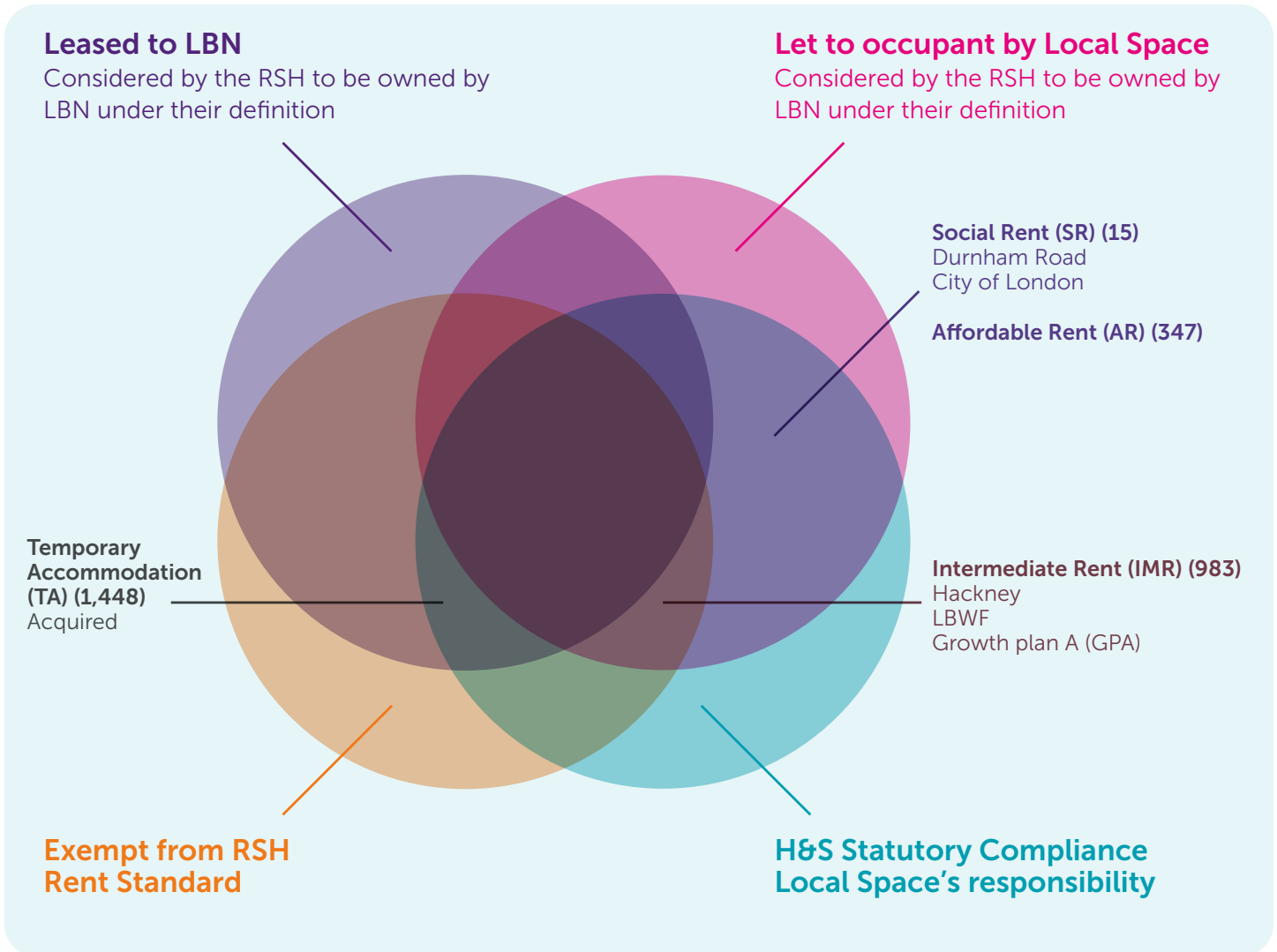


## Local Space Business Model

The business model balances the rent received from the occupation of our homes with the costs to manage the properties and tenancies, as well as service the debt accumulated during the acquisition and development of our property portfolio.

The diagram below summarises our stock in terms of ownership and regulatory obligations.

Understanding the Regulator for Social Housing's definition of "ownership"<sup>1</sup> is key to understanding the regulatory implications for Local Space stock. The definition and its implications are set out on the next page.



## **TA Temporary Accommodation**

Housing those who are owed a statutory homelessness duty by the Local Authority and exempt from the Rent Standard.

## **IMR Intermediate Market Rent**

Divided into 3 sub-categories (Non-grant funded, grant funded & keyworker) all IMR are exempt from the Rent Standard and must have rents below market rent. Grant Funded IMR further caps rents at no more 80% of market rent. Keyworker IMR also includes restrictions on who can live in the homes.

## **SR Social Rent**

Typical general needs Housing Association tenure, rents are set in accordance with the regulator's standard using the target rent formula.

## **AR Affordable Rent**

Is a rent-type introduced by Government in 2010 enabling registered providers to charge Social Housing rents at higher levels than formula rents. Affordable Rent properties are let at gross rents of up to 80% of market rent (inclusive of service charges).

## **LAR London Affordable Rent**

Not a tenure in its own right, LAR is a set of pan-London benchmark rent levels published by the GLA and increased annual by CPI+1%. Providers may use these benchmarks to decide what level of rent to charge its AR or IMR customers. The benchmarks are set below the 80% market rent cap applicable to AR and grant funded IMR. At Local Space where we set rents aligned with LAR benchmark rates, we calculate a rent level that represents LAR plus any service charge we pay to a superior landlord (this occurs where we lease a flat in a building owned by a third party).

## **<sup>1</sup>Ownership, RSH Definition**

Our Equity (450) & Acquired (1,000) homes are leased to LBN. LBN sub-let these homes as temporary accommodation to households to whom LBN owe a statutory homeless duty. The RSH considers these homes to be owned by LBN, not Local Space, by virtue of the fact that LBN have the direct legal relationship with the occupants of these homes. Consequently, LBN and not Local Space include these homes on their returns to the Regulator and LBN, not Local Space are subject to the Regulator's Consumer

Standards for these homes. The following two related factors are worthy of note:

### **1. Governance, Financial Viability and Value For Money Standards**

These economic regulatory standards apply to our governance and financial management of the business as a whole, this includes any impact that homes "owned" by LBN (as per the RSH definition) have on our business.

### **2. GPA Management**

GPA Homes are managed by LBN on our behalf, but they are not leased to LBN or sub-let by LBN. The customers in GPA homes sign a tenancy agreement with Local Space as their landlord, not LBN. Whilst this arrangement sometimes appears similar to our Acquired & Equity stock, GPA properties are "owned" by Local Space (as per the RSH definition) and our decision to appoint LBN as managing agent does not change our regulatory responsibilities in relation to these homes. Local Space include these homes on their returns to the Regulator and Local Space are subject to the Regulator's Consumer Standards for these homes.

Up to 87% of our rental income is guaranteed through our local authority partnerships (80% by London Borough of Newham and 7% by London Borough of Waltham Forest). This means that there is a very stable income stream, which contributes to our high credit rating (AA- Standard & Poors) and allows our lenders to offer us the best possible rates for our debt finance. Our debt finance is secured on the value of the property portfolio which further protects our funders and allows them to offer us finance at competitive rates.

Local Space began a growth programme in 2016, the delivery of which was expected over 5 years. This programme aimed to add a minimum of 1,019 additional homes to our 2016 portfolio of 1,817 social housing units. This was possible through leveraging the value inherent in the original Acquisition and Equity portfolio of 1,450 homes to acquire more homes in the early part of the growth programme. This in turn enabled the value of subsequently acquired homes to be used to help fund the later growth. 2022/23 was the seventh year of the growth programme. The global pandemic





adversely impacted on Local Space's ability to deliver its programmed growth in both 2020/21 and 2021/22. As at 31<sup>st</sup> March 2023 we have acquired a total of 1,012 properties across our portfolios. Going forward we will continue to look to achieve modest growth, and our plan assumes a total of 157 further acquisitions, including 69 for Hackney reprovion in the 6 years commencing 1<sup>st</sup> April 2022.

Our business model has some differences when compared to most registered providers of social housing. We tend to achieve higher operating margins than most other providers, 2022/23: 48% (2021/22: 55%) as calculated after deducting the Newham Sum compared with median operating margins of 20.5% (England) and 15.0% (London) in our sector (2021/22). Our net margin in 2022/23 was 16% (2021/22: 23%). Our credit rating with Standard and Poors has been maintained at AA- and outlook affirmed at Negative, which reflects the current economic conditions impacting the sector as a whole. Our rating is still strong, and our financial plan is prudently robust and able to withstand any future significant adverse changes in economic conditions going forward. We remain fully compliant with the Regulator of Social Housing's standards with a G1/V2Rating.

## Future Prospects

The growth programme for 2023/24 assumes a total of 17 acquisitions for Waltham Forest (6) and our Hackney reprovion programme (11). Our acquisitions originally planned for 2023/24 has been extended into 2024/25 to enable refinancing work to conclude. Subsequent years to 2027-28 show 140 across the years split into 30 in Newham, 52 in Tower Hamlets and Waltham Forest and additional 58 for Hackney Reprovion.

We have successfully completed 4 years of our 7-year accelerated reinvestment programme and plan to spend a further £9.7m (including £2.2m on carbon neutrality) over the next 2 years. We will also continue to prioritise the health and safety of our customers particularly in relation to combating damp and mould. We are delivering investment plans to help make our homes more energy efficient

to improve affordability to our customers and meet carbon neutrality targets. We continue to assess work and the costs required for our properties to meet a minimum EPC C standard and have set aside £10m in our financial plan over 10 years.

The renegotiation of the three clearing bank revolving credit facility agreements in addition to the £21m fixed rate facility drawdown from Metlife in the year has helped Local Space put its current funding on a sound footing with greater commitments and extended terms. These have removed a risk of future volatility in the cost of funding.

45 new properties were acquired during 2022/23 and a total of 41 properties were handed over for letting during the year to provide much needed new homes for families and individuals. The average time taken during the year from acquisition to let was 14 weeks (2021/22: 14 weeks) compared to our target of 16 weeks.

The Covid19 pandemic had a widespread effect on the UK economy, the residential property market and the social housing sector. Its legacy in the form of disrupted supply chains, high rates of inflation and increased costs of borrowing continue to impact our operations. As a consequence, we have reduced our growth assumptions going forward in line with our corporate priorities. We are therefore confident that we can achieve our targets for 2023/24. Local Space's unique business model means that we do not currently expect any major adverse impact on our future financial plans but we will continue to monitor and stress test in response to any further changes in the operating environment.

Planned performance for future years and a comparison of actual performance against the plan for 2022/23 is provided in the table below:

## Local Space Performance in 2022/23

Financial performance has been satisfactory in the year with an operating surplus of £21.5m before the Newham Sum (2021/22: £24.6m), and a net surplus of £6.4m (2021/22: £8.7m).



## Key financial and non-financial indicators

Our key performance indicators are set out below and include the VFM indicators set by the Regulator for Social Housing.

Value for Money metrics and Performance measures	2022/23 Actual	2021/22 Actual	2022/23 <sup>3</sup> Plan	2023/24 <sup>4</sup> Plan	2024/25 <sup>4</sup> Plan	Median for sector 2021/22 <sup>5</sup>
Reinvestment %	3.2%	5.4%	3.6%	1.6%	4.9%	5.3%
New supply delivered	3.3%	4.7%	3.7%	1.3%	4.6%	1.0%
Gearing	60.5%	60.9%	61.5%	60.3%	59.1%	43.1%
EBITDA-MRI Interest cover	189.7%	171.5%	150.7%	131.8%	135.2%	92%
Headline social housing cost per unit <sup>1</sup>	£5,884	£6,216	£6,106	£6,005	£6,424	£6,760
Operating Margin (overall)	54.3%	54.6%	50.0%	41.9%	42.2%	15.0%
Return on capital employed (ROCE)	3.6%	4.4%	3.2%	2.9%	3.2%	2.2%
Weighted Average Cost of Capital	3.53%	3.45%	3.53%	4.09%	4.04%	N/A
Liquidity <sup>2</sup>	108.6%	96.8%	74.0%	84.1%	87.9%	N/A
Total number of homes	2,798	2,753	2,803	2,800	2,832	N/A
Number of new homes acquired (net of sales)	45	61	50	2	32	N/A
Number of new homes let	41	71	N/A	N/A	N/A	N/A
Investment in existing homes	£3.3m	£3.0m	£4.6m	£3.9m	£6.2m	N/A
Investment in new homes	£18.0m	£17.0m	£18.4m	£6.0m	£24.5m	N/A
Rent losses (void and bad debts as % rent and service charges receivable)	0.4%	0.8%	0.6%	1.1%	1.6%	N/A
Rent arrears (gross arrears as % rent and service charges receivable)	2.28%	2.6%	2.0%	2.0%	2.0%	N/A
Operating margin (social housing)	35.3%	31.9%	40.0%	31.6%	35.2%	20.3%
Net surplus	£6.4m	£8.7m	£5.3m	£5.1m	£12.5m	N/A
Surplus for the year (as % income from lettings)	16.5%	22.6%	13.4%	12%	26%	N/A

<sup>1</sup> Headline social housing cost per unit is based on all management and repair costs (including capitalised major works) before Newham Sum payment, divided by total number of social housing units owned.

<sup>2</sup> Liquidity is calculated as current assets divided by current liabilities (excluding loan repayments)

<sup>3</sup> 2022/23 based on plan agreed by Board in May 2022.

<sup>4</sup> 2023/24 and 2024/25 based on plan agreed by Board in May 2023.

<sup>5</sup> Median based on Value for money report annex to Global Accounts 2022 for Providers owning/managing more than 1,000 homes in London region.

The variance between actual and planned results for 2022/23 is largely due to:

- (i) Fewer properties purchased and handed over due to residual impact of the pandemic's effect on the property market. This impacted favourably on borrowing costs.
- (ii) The headline social housing cost per unit is lower due to (i) above.
- (iii) The plan shows reduced EBITDA (MRI) Interest Cover going forward due to increased investment set aside in plan for asset management consistent with our corporate strategy objective.

## Key results for 2022/23 are as follows:

### Homes That People Want to Live In

- We acquired 45 properties with 41 properties of our annual handover target of 69 properties, handed over to our partners to house families in need.
- Satisfaction with our new homes was 95.7%. All but 2 of our homes met the Decent Homes Standard at the end of 2022/23. The two non-decent homes mean our decency percentage is 99.85%.
- Our portfolio grew slightly less than we had initially envisaged due to high acquisition attrition rate and slowed GPB/LBWF acquisitions. This coupled with lack of suitable stock in housing market affected acquisition levels in turn impacting the refurbishment pipeline.

### Services that Our Customers Are Happy With

- Our new complaints handling approach is working well with 95% of complaints being resolved by early resolution or a Stage 1 investigation.
- 63% of customers were satisfied with our approach to complaints handling.
- In 2022/23 we progressed our ICT infrastructure development in readiness for delivering an improved digital offer to customers in 2024. Improvements included the reconfiguration and launch of housing management data base modules for Customer Relationship Management, Customer Account Management, Voids & Allocations and Feedback (complaints handling). We also implemented an interface between our

main contractor and our own system which has increased the efficiency of our reactive repairs service and will, in future, support enhanced self-service channel functionality for customers wishing to report or track progress of repairs.

- We have had no notifiable breaches of data protection this year(22/23).
- Overall customer satisfaction increased by 2% to 70% in 22/23. This result is 10% below our target, it is noteworthy context that this 2% increase has been achieved against a national backdrop of a 1.2% decrease in satisfaction with local public services (including Housing Associations).<sup>1</sup>

We invested £3.3m in improvements and planned maintenance on our existing homes (including energy performance improvements).

### Being A Successful Business

- Overall arrears were at 2.28%, slightly above target of 2.0% at the end of 2022/23.
- Void losses remain low at 0.11% versus target of 0.28%.
- Net margin dropped to 14% compared to 23% in 2021/22.
- Operating margin after Newham Sum payment was 45%.

### Being A Well Managed Business

- Pay and benefits framework has been reviewed. The new benefits enhanced package was reviewed in 2020/21 and communicated to all staff. The new pay framework was fully implemented at the end of the 2021/22 financial year. In 2022/23 we have continued to provide a range of benefits, such as help with the rising cost of energy, to help alleviate financial stress on our staff during the current economic crisis.
- The regulator commenced its In Depth Assessment (IDA) of Local Space in February 2022 and awarded the organisation a G1/V1 status in July.
- We undertake a twice-yearly review on our compliance with the regulatory standards and report on this to the Board. We maintained full compliance during the year. We ask lead staff to provide certifications of this, along with a schedule of evidence to support this.



- Six-monthly staff surveys are undertaken. During the pandemic, the working from home satisfaction rates rose to a high of 86.10%. The Nominations and Remuneration committee agreed the end of the PRP scheme and the implementation of new job evaluation scheme. Phase 1 of the job evaluation scheme was completed in 2020/21 and Phase 2 (fully synchronised job evaluation scoring with the new pay framework) by the end of the 2021/22 financial year.
- Local Space has further strengthened cyber security during 2021/22, achieving cyber essentials accreditation for the third consecutive year, the introduction of Office 365 was fully supported by 2 factor authentication, including administration accounts and installation of up-to-date anti-virus software on all of our hardware devices. In March 2023 we have installed Microsoft Intune on our tablets and mobile devices providing additional cyber security through its cloud-based endpoint management solution. In 2022/23 our Business Continuity Plan was reviewed and updated; attention was paid concerning robustness of our cyber security. The Local Space IT security procedure was updated and a cyber security audit was completed
- Additional investment has been made improving the functionality of our housing and asset management software in order to provide a better service to our customers. For example, we launched the tenant portal, My Account, so that our customers can more easily access their tenancy details, pay their rent and report repairs. We are working closely with Civica, our software providers, on this project. In 2022/23 we have also invested in internal resources to improve our knowledge base and ensure staff stakeholder involvement. Continued investment was agreed by the Board in March 2023 for the coming financial year to expand the internal IT team.
- Phase 2 of the People First programme for all colleagues was successfully delivered in 2021/22, alongside the introduction of project management guidelines supported by more advanced project management training. Unconscious bias training was also succeeded by cultural and micro aggression awareness training, that was supported by the up dated EDI (Equalities, Diversity Inclusion) strategy. In 2022/23 staff satisfaction has improved

and focus groups were held to deepen our understanding of staff satisfaction, a road map was agreed. We successfully achieved IIP Bronze for the fourth time and have set up an action plan to continually make improvements.

- We relet 20 homes in the year (2021/22: 48) with an average turnaround time of 50 days. Just 0.11% of our annual rent roll was lost due to void properties and our arrears remain low at 2.28% of our annual rent roll, largely as a result of the majority of our homes being let to or managed by a Local Authority who bear the bad debt risk. We invested £3.3m in improvements and planned maintenance on our existing homes (including energy performance improvements) in the year (2021/22: £3.0m) and 333 homes (2021/22: 363) received some capital investment during the year. Health and Safety has remained a key focus in the business, both in terms of compliance and investment in our homes.

## Value for Money

Local Space demonstrates significant investment in the supply of new temporary accommodation compared with the sector median. This is the result of the growth programme which has been underway since 2016.

The amount of funds invested in 2022/23 was £18.0m (2021/22: £17.0m). We made net drawdowns of £6.9m from our existing loan facilities to facilitate the development programme.

One of the consequences of our investment programme in new homes is that gearing levels in the business remain relatively high at 60.5% (2021/22: 60.9%). However, this is well within our tightest lender's covenant for gearing which is 75% and was planned for as part of the growth strategy. Sector median levels of gearing are lower at 43.1% (London) demonstrating both differing loan covenants and also the lower investment levels in many other registered providers. In future years our gearing is planned to reduce, as we consolidate and repay debt after the conclusion of our growth programme.

Headline social housing costs per unit were lower in 2022/23 at £5,884 (2021/22: £6,216). This is better than the sector median for providers in the London region of £6,760 per unit.

This outturn is consistent with our corporate strategy of investing more in our existing customers and their homes. Future investment includes £10m which has been factored into our financial plan for the ten years from 2022, to improve the energy efficiency of our homes to a minimum Energy Performance Certificate C.

This investment will help improve the affordability of our homes by reducing energy costs incurred by our customers and will help us also meet carbon neutrality targets.

In 2022/23 our Interest cover was 190% (2021/22: 172%) due to reduced borrowing costs following the restructure of our loan portfolio. The sector (London) median is 92.0%. Looking ahead we are confident that we will continue to be able to secure further funding (for re financing) at competitive rates.

In 2020 Local Space reviewed and updated its Value for Money Strategy for 2020-25 linked to our 5 Year Corporate Strategy and the Regulatory Value for Money Standard 2018. This sets out our approach to how we will further develop targets and measures especially with regard to ESG (Environmental, Social, Governance) targets.

Our future financial plan does not factor in net cost reductions as efficiency savings. It is our intention that savings achieved from ongoing efficiencies derived from process improvement, economies of scale, and reduced financing costs will all be reinvested into further improving the quality of our homes and the services we provide to our customers. This is consistent with our corporate strategy.

## Principal risks and uncertainties

During 2022/23 Local Space continued to monitor its Risk Management arrangements and Risk Map content. The top nine risks we are monitoring within the business this year are shown in here:

### Main mitigating actions:

#### **Risk: Health & Safety neglect adversely impacting customers**

- Fire Risk Assessments
- Gas Safety – dedicated officer, monthly reviews with contractors, use of court procedures where required
- Health & Safety Policy
- Internal Audits
- Regular Health & Safety Reporting to Executive Management
- Team and Board with KPIs (Key Performance Indicators)

#### **Risk: Exposing staff and contractors to health and safety risks**

- Updated alerts on housing management system and liaison with local authorities to flag higher risk customers/properties
- Health & Safety Policy
- Health & Safety Risk Assessments reworking at office, working from home, and lone working and subsequent updates of guidance for staff
- Regular staff surveys and consequent action plans where necessary

#### **Risk: Ineffective governance arrangements that compromise ability to achieve objectives**

- Annual Report to Board on legal and regulatory compliance with interim reports as required
- Board member appraisals, inductions, training, and succession planning
- Board work programme maintained and reviewed at Board meetings
- Code compliance review
- Compliance checklist maintained v regulatory standards
- Regular Executive Management Team review of outstanding Internal Audit actions reported to Board in KPI (Key Performance Indicators) reports
- Fraud prevention – Governance procedures, delegated authorities, anti-fraud policy, cyber fraud awareness training, financial controls and regulations



- Governance review every 3years
- HALA (Housing Association's Legal Alliance) framework
- NHF (National Housing Federation) Code of Governance 2020 adopted for compliance
- Policies and procedures framework
- All Board papers subject to peer review by Head of Governance and Chief Executive

**Risk: Financial resilience compromised by its inability to exercise effective management of Local Space's finances**

- Additional headroom on lenders covenants (Triggers formerly Golden Rules). All plans and budgets set compliant with Triggers. Where actual performance below Triggers report to Board with commentary on risks and timescale for rectification
- Annual (and interim as required) report to Board on Budget and Financial Plan for review and approval. Reports supported with stress testing undertaken by independent financial advisors
- Costed Mitigation Plan maintained and reported to Board annually (and interim as required) to demonstrate actions required to recover from worst case scenarios identified
- Annual review of insurance cover required in current environment in advance of annual review. Process supported by external consultancy
- Anti-Fraud, Bribery and Corruption Policy
- Daily cash flow monitoring and reporting including liaison with Development Team
- External audit of annual financial statements
- Finance policies and procedures
- Financial Regulations
- Minimum cash holdings and undrawn RCF facilities
- Minimum of 70% of debt maintained at fixed rate
- Quarterly reporting to Board on Treasury (including forecasts and security updates) and Management Accounts
- Monthly reports to Executive Management Team
- Scrutiny of audited financial statements by Audit & Risk Committee for recommendation of approval by Board

**Risk: Data/information being lost and/or inaccurate**

- Additional IT controls including Microsoft Intune for mobile devices and 2 factor authentication for key systems
- Achieve cyber essential accreditation for three consecutive years, including running an annual deep dive review to identify any attempted cyber threats to our systems
- Biannual departmental compliance statements
- Housing Management System (Civica CX) improvement programme including review of customer data in 2022/23 to gain additional assurance on accuracy and make improvements as required
- Data retention policies, schedules and sharing agreements
- GDPR (General Data Protection Regulation) compliant Data Protection Policy
- Internal Audit of Cyber Resilience in 2023
- IT Policies & Procedures
- Ongoing staff and Board training

**Risk: Inadequate customer service, customer engagement and communication resulting in customers' needs not being heard**

- Annual customer surveys and focus groups
- Annual review of asset replacement programme
- Complaints monitoring and follow up
- Customer First Training programme for all managers with leadership roles and subsequent roll out for all staff. Other tailored training as required
- Departmental customer loyalty plans being developed in 2023 to build on the '7 Habits of Successful People' programme
- Digital services roll out to customers
- Quarterly reporting to Board on key KPIs. Monthly reporting to Executive Management Team
- Recruitment and retention of good quality staff
- Service arrangements in place for new contract with repairs contractor Axis
- Tenant Engagement Strategy in place and being embedded



### **Risk: Inadequate and or Inefficient Financial Control**

- Annual Budget setting and Quarterly forecasts to Board
- Asset & Liability Register detailing key assets and liabilities updated monthly; audited in 2022
- Independent external audit of financial statements
- Independent review and stress testing of Financial Plan by financial advisors
- Internal Audit programme based on key risks
- Monthly financial reporting to Executive Management Team
- Quarterly Financial performance and Treasury Reports to Board
- Monthly reconciliation of balance sheet control accounts reviewed by Head of Finance

### **Risk: Unable to meet strategic growth objectives**

- Daily cash flow forecasting to ensure liquidity in place to fund short term commitments
- Development and Finance regular (at least monthly) liaison meetings to review suitability of uncharged stock for allocation to future loan facilities
- Development Strategy (updated May2022)
- Stress testing of financial plan to assess impact of property inflation
- Implementation Programme agreed by Board with updated buying limits
- Treasury reporting with medium to long term cashflow forecasts to facilitate liquidity in place to enable growth programme to be financed without undue delay

### **Risk: Unable to recruit/retain quality staff**

- Local Space job evaluation and new pay structure effective from 1st April 2022. This provides a competitive, open and transparent framework to help further attract and retain staff
- Leadership & Management training delivered to managers. People First programme expanded to all staff in 2022. Training completed and on-going management and leadership support and training agreed for embedding People First to identify key KPI measures to be used to set targets and measure performance v targets
- Regular staff surveys including staff deep dive focus groups in 2022 to better understand satisfaction/dissatisfaction to inform action plans to address

## **Governance**

Local Space has maintained its high standards of governance, which were subject to an In-Depth Assessment (IDA) by the Regulator of Social Housing (RSH) in 2022 and awarded a G1/V1 grading. Subsequently, and in line with many other registered providers, Local Space was re-graded as a G1/V2 organisation as the economic environment started turning negative. As an outcome of this grading and following on from annual governance reviews, a Governance Continual Improvement Plan is in place and being monitored via the Nominations and Remuneration Committee with updates to Board on progress also.

The Board continues to meet both virtually and in person and during 22/23 it held two strategy days. The Board continues to review and refresh its skills make-up in order to ensure that Local Space has the right combination of people with the necessary skills and competencies to maintain an effective board working towards the achievement of Local Space's strategic objectives. In 2022 a new training matrix was introduced for the Board to ensure that the Board continues to operate with the highest skills necessary.

Local Space continue to work to the NHF Code of Governance 2020 and reviews its compliance with its Code annually; it continues to be compliant with the 2020 Code. It also reviews its compliance with the UK Corporate

Governance Code and the Board is satisfied that Local Space is also compliant with the applicable principles contained in this Code. Local Space reviews its compliance with all the relevant RSH (Regulator of Social Housing) standards twice a year. We can certify that there has been full compliance with the RSH's Economic and Consumer Regulatory Standards

## **Review of internal controls**

The Board acknowledges its overall responsibility for establishing and maintaining the system of internal control and for reviewing its effectiveness. The system of internal control is designed to manage, rather than eliminate, the risk of failure to achieve business objectives; and to provide reasonable, and



not absolute, assurance against material misstatement or loss. The Board periodically reviews the scheme of delegations to ensure that they are in line with changes in the organisation and the operating environment.

Board approved committee terms of reference and delegated authorities comprise the following:

- Management responsibilities for the identification, evaluation, and control of significant risks and regular reviews by external specialists;
- Risk register reviewed by Audit and Risk Committee & Board;
- Asset and Liability Register maintained and updated every month with regular reporting to Audit and Risk Committee and Board;
- Strategic and business planning processes, with detailed financial budgets and forecasts;
- Formal recruitment, retention, learning and development policies for all staff;
- Established authorisation and appraisal procedures for all significant new initiatives and commitments;
- Treasury management which is subject to external review as required;
- Regular reporting to the Board on key business objectives, targets and outcomes, and;
- Board Assurance Framework in place;
- Board approved anti-fraud and corruption policy and whistle-blowing policy;
- Training plans and skills matrix for the Board to be approved by the Nominations & Remuneration Committee;
- Nominations & Remuneration Committee approves annual payments to the CEO and agrees the annual objectives of the CEO.

A comprehensive programme of independent internal audit assessment took place in the year.

The overall findings were that *Local Space has an adequate and effective framework for risk management, governance and internal controls, although further enhancements are required to the framework to ensure that it remains adequate and effective.*

The audit programme was developed to assess key risk areas within the business and included:

Area:	Key Findings:
Assets and Liabilities Register	Reasonable Assurance
Health & Safety	Reasonable Assurance
Treasury	Substantial Assurance
Asset and Carbon Management	Reasonable Assurance
Cyber Risk	Partial Assurance
Business Continuity	Reasonable Assurance
Follow Up	Reasonable Progress

Management have responded on a positive basis to the recommendations and agreed them with the Audit & Risk Committee. Implementation of all audit recommendations is verified on a regular basis by the Internal Auditors.

The internal auditors have indicated in their annual report an overall positive opinion having concluded that Local Space has an adequate and effective framework for risk management, governance and internal control.

The Board cannot delegate ultimate responsibility for the system of internal control, but it can, and has, delegated authority to the Audit and Risk Committee to regularly review the effectiveness of the system of internal control. The Board receives regular reports from the Audit and Risk Committee including an annual report on the assurance framework in place and on the effectiveness of the systems of internal control.



**Victor Da Cunha**  
Chair  
31st July 2023



**Josephine Parsons**  
Chief Executive  
31st July 2023



# Statement of responsibilities of the Board

## Statement of Responsibilities of the Board for the Report and Financial Statements

The Board is responsible for preparing the report and financial statements in accordance with applicable law and regulations.

The Co-operative and Community Benefit Societies Act 2014 and registered social housing legislation require the Board to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the association and of the Income and Expenditure for the period of account.

In preparing these financial statements, the Board is required to:

- Select suitable accounting policies and then apply them consistently,
- Make judgements and estimates that are reasonable and prudent,
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements, and
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the association will continue in business.

The Board is responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the association and enable it to ensure that the financial statements comply with the Co-operative and Community Benefit Society Act 2014, the Housing and Regeneration Act 2008 and the Accounting Direction for Private Registered Providers of Social Housing 2022. It has general responsibility for taking reasonable steps to safeguard the assets of the association and to prevent and detect fraud and other irregularities.

The Board are responsible for the maintenance and integrity of the association's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

## Disclosure of Information to The Auditors

We, the members of the Board who held office at the date of approval of these Financial Statements as set out above, confirm so far as we are aware, that there is no relevant audit information of which the

Association's auditors are unaware; and we have taken all the steps that we ought to have taken as Board members to make ourselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The Board Report was approved on 31st July 2023 and signed on its behalf by:



**Victor Da Cunha**



# Report of the independent auditors to the members of Local Space

## Opinion

We have audited the financial statements of Local Space “the Association” for the year ended 31 March 2023 which comprise the Statement of Comprehensive Income, the Statement of Financial Position, the Statement of Changes in Reserves, the Statement of Cash Flows and Notes to the Financial Statements, including a summary of significant accounting policies in notes 1 and 2. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 ‘The Financial Reporting Standard applicable in the UK and Republic of Ireland’ (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the Association’s affairs as at 31 March 2023 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been properly prepared in accordance with the Co-operative and Community Benefit Societies Act 2014, the Housing and Regeneration Act 2008, and the Accounting Direction for Private Registered Providers of Social Housing 2022.

## Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor’s responsibilities for the audit of the financial statements section of our report. We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC’s Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Board’s use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Association’s ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Board with respect to going concern are described in the relevant sections of this report.

## Other information

The other information comprises the information included in the Board Report, other than the financial statements and our auditor’s report thereon. The Board is responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.



## Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Co-operative and Community Benefit Societies Act 2014 requires us to report to you if, in our opinion:

- a satisfactory system of control over transactions has not been maintained; or
- the Association has not kept proper accounting records; or
- the financial statements are not in agreement with the books of account; or
- we have not received all the information and explanations we require for our audit.

## Responsibilities of the Board for the financial statements

As explained more fully in the Statement of Responsibilities of the Board for the Report and Financial Statements set out on page 18, the Board is responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Board determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board either intend to liquidate the Association or to cease operations, or have no realistic alternative but to do so.

## Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report

that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditor's report.

## Extent to which the audit was considered capable of detecting irregularities, including fraud

We identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and then design and perform audit procedures responsive to those risks, including obtaining audit evidence that is sufficient and appropriate to provide a basis for our opinion.

In identifying and addressing risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, our procedures included the following:

- We obtained an understanding of laws and regulations that affect the Association, focusing on those that had a direct effect on the financial statements or that had a fundamental effect on its operations. Key laws and regulations that we identified included the Co-operative and Community Benefit Societies Act, the Statement of Recommended Practice for registered housing providers: Housing SORP 2018, the Housing and Regeneration Act 2008, the Accounting Direction for Private Registered Providers of Social Housing 2022, tax legislation, health and safety legislation, and employment legislation.



- We enquired of the Board and reviewed correspondence and Board meeting minutes for evidence of non-compliance with relevant laws and regulations. We also reviewed controls the Board have in place, where necessary, to ensure compliance.
- We gained an understanding of the controls that the Board have in place to prevent and detect fraud. We enquired of the Board about any incidences of fraud that had taken place during the accounting period.
- The risk of fraud and non-compliance with laws and regulations and fraud was discussed within the audit team and tests were planned and performed to address these risks. We identified the potential for fraud in the following areas: laws related to the construction and provision of social housing recognising the nature of the Association's activities and the regulated nature of the Association's activities.
- We reviewed financial statements disclosures and tested to supporting documentation to assess compliance with relevant laws and regulations discussed above.
- We enquired of the Board about actual and potential litigation and claims.
- We performed analytical procedures to identify any unusual or unexpected relationships that might indicate risks of material misstatement due to fraud.
- In addressing the risk of fraud due to management override of internal controls we tested the appropriateness of journal entries and assessed whether the judgements made in making accounting estimates were indicative of a potential bias.

Due to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, as with any audit, there remained a higher risk of non-detection of irregularities, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal

controls. We are not responsible for preventing fraud or non-compliance with laws and regulations and cannot be expected to detect all fraud and non-compliance with laws and regulations.

## Use of our report

This report is made solely to the Association's members as a body, in accordance with section 87 of the Co-operative and Community Benefit Societies Act 2014 and Section 128 of the Housing and Regeneration Act 2008. Our audit work has been undertaken so that we might state to the Association those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Association and the Association's members for our audit work, for this report, or for the opinions we have formed.

*Beever and Struthers*

### Beever and Struthers

Statutory Auditor, Chartered Accountants  
150 Minories  
London EC3N 1LS  
Date: 25 August 2023

# Statement of comprehensive income

	Note	2023 £'000	2022 £'000
Turnover	3	39,604	38,500
Operating expenditure	3	(18,051)	(17,488)
Gain / (Loss) on disposal of property, plant and equipment fixed assets	6	-	3,646
Unrealised (loss) / surplus on revaluation of investment properties	16	(50)	(15)
<b>Operating surplus</b>	8	<b>21,503</b>	<b>24,643</b>
Newham Sum	32	(2,654)	(2,628)
		<b>18,849</b>	<b>22,015</b>
Interest receivable	7	-	-
Interest and financing costs	7	(12,988)	(14,009)
Movement in fair value of financial derivatives	31	611	205
<b>Surplus / (deficit) before taxation</b>		<b>6,472</b>	<b>8,211</b>
Taxation	9	-	-
<b>Surplus / (deficit) after taxation</b>		<b>6,472</b>	<b>8,211</b>
<b>Other Comprehensive Income</b>			
Actuarial (loss) / gain in respect of pension schemes	12	(96)	505
<b>Total Comprehensive Income for the Year</b>		<b>6,376</b>	<b>8,716</b>

The financial statements and accompanying notes on pages 24 to 57 were approved and authorised for issue by the Board on 31st July 2023 and signed on its behalf by



**Victor Da Cunha**  
Chair



**Josephine Parsons**  
Chief Executive and Board Member



**Anna Keast**  
Secretary

The Statement of Comprehensive Income relates wholly to continuing activities and the notes on pages 25 to 46 form an integral part of these financial statements.



# Statement of financial position

	Note	2023 £'000	2022 £'000
<b>Tangible Fixed assets</b>			
Housing properties	14	610,859	598,572
Other fixed assets	15	2,058	1,876
Investment properties	16	995	1,045
Investments	18	855	855
		<u>614,767</u>	<u>602,348</u>
<b>Current assets</b>			
Trade and other debtors	17	2,815	2,983
Cash and cash equivalents		7,059	5,657
		<u>9,874</u>	<u>8,640</u>
Creditors: amounts falling due within one year	19	(30,200)	(52,970)
<b>Net current liabilities<sup>1</sup></b>		<b><u>(20,326)</u></b>	<b><u>(44,330)</u></b>
<b>Total assets less current liabilities</b>		<b><u>594,441</u></b>	<b><u>558,018</u></b>
<b>Creditors: amounts falling due after more than one year</b>			
	20	(386,698)	(356,646)
<b>Provisions for liabilities</b>			
Pension – defined benefit liability	12	(423)	(428)
		<u>207,320</u>	<u>200,944</u>
<b>Total net assets</b>			
<b>Reserves</b>			
Income and expenditure reserve		84,266	76,519
Revaluation reserve		<u>123,054</u>	<u>124,425</u>
<b>Total reserves</b>		<b><u>207,320</u></b>	<b><u>200,944</u></b>

The financial statements and accompanying notes on pages 24 to 47 were approved and authorised for issue by the Board on 31st July 2023 and signed on its behalf by



**Victor Da Cunha**  
Chair



**Josephine Parsons**  
Chief Executive and Board Member



**Anna Keast**  
Secretary

The notes on pages 25 to 46 form an integral part of these financial statements.

<sup>1</sup>As required by the Regulator of Social Housing, Local Space have facilities in place to repay long term loans as they mature in the next 12 months.

# Statement of changes in reserves

	Income and expenditure account	Revaluation reserve	Total
	£'000	£'000	£'000
Balance as at 1 April 2021	67,788	128,174	195,962
Total Comprehensive Income for the year	8,716	-	8,716
Unrealised surplus / (deficit) on revaluation of investment properties	15	(15)	-
Released on disposal of properties	-	(3,734)	(3,734)
<b>Balance at 31 March 2022</b>	<b>76,519</b>	<b>124,425</b>	<b>200,944</b>
Total Comprehensive Income for the year	6,376	-	6,376
Unrealised surplus / (deficit) on revaluation of investment properties	50	(50)	-
Released on disposal of properties	1,321	(1,321)	-
<b>Balance at 31 March 2023</b>	<b>84,266</b>	<b>123,054</b>	<b>207,320</b>

The notes on pages 25 to 46 form an integral part of these financial statements.



# Statement of cash flows

	2023	2022
	£'000	£'000
Net cash generated from operating activities	25,488	22,984
Cash flow from investing activities		
Purchase of tangible fixed assets	(19,754)	(32,842)
Sale Proceeds	-	9,950
Grants received	2,786	12,929
Interest received	-	-
	<u>(16,968)</u>	<u>(9,963)</u>
Cash flow from financing activities		
Interest paid	(12,564)	(13,678)
Lloyds Swap break cost	(797)	-
Loan arrangement fee	(714)	(540)
Loan drawn down	77,000	120,006
Loan repayment	(70,043)	(119,981)
	<u>(7,118)</u>	<u>(14,193)</u>
Net change in cash and cash equivalents	1,402	(1,172)
Cash and cash equivalents at beginning of the year	5,657	6,829
Cash and cash equivalents at end of the year	<u>7,059</u>	<u>5,657</u>
Cash flow from operating activities	2023	2022
	£'000	£'000
Total Comprehensive Income for the year	6,376	8,716
Adjustments for non-cash & non-operating activity items:		
Depreciation of tangible fixed assets	7,286	6,951
(Increase)/decrease in trade and other debtors	168	(2,229)
Increase/(decrease) in trade and other creditors	62	478
Pension Provision	(5)	(378)
Surplus on fixed asset disposals	-	(3,646)
Movement in fair value of financial derivatives	(611)	(205)
Amortisation of loan arrangement fee	424	331
Grant amortisation	(826)	(727)
Unrealised deficit on revaluation of investment properties	50	15
Interest payable	12,564	13,678
Interest receivable	-	-
Net cash generated from operating activities	<u>25,488</u>	<u>22,984</u>

The notes on pages 25 to 46 form an integral part of these financial statements.



# Notes to the financial statements

## 1. Legal status

Local Space (the association) is registered under the Co-operative and Community Benefit Society Act 2014 and is a registered provider of social housing. It is an exempt charity.

## 2. Accounting policies

### Basis of accounting

The financial statements of the association are prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and comply with the Accounting Direction for Private Registered Providers of Social Housing 2022. Local Space is a public benefit entity for the purposes of reporting under FRS 102.

The financial statements are presented in Sterling (£).

The financial statements have been prepared under the historic cost convention as modified by investment properties and financial derivatives held at fair value or deemed cost for assets held at date of transition to FRS 102.

The association is not a qualifying entity, so no disclosure exemptions are available.

### Going concern

The association's business activities, its current financial position and factors likely to affect its future development are set out within the Board Report. The association has in place long-term debt facilities which provide adequate resources to finance committed reinvestment and development programmes, along with the association's day to day operations. The association also has a long-term business plan which shows that it is able to service these debt facilities whilst continuing to comply with lenders' covenants.

The Board's assessment of going concern involves a number of subjective judgements including, but not limited to; increased rent arrears, delayed rent

collections, increased voids, reduction in property prices and delays in property sales. In making their assessment the Board have also considered the potential mitigations available to manage the potential impact on its cashflows and liquidity.

A wide-ranging multivariate stress test has been run on the business plan including the normal suite of scenarios that are tested regularly. The multivariate stress test includes the impact of sensitivities on the association's cash flow requirements, compliance with debt facilities, as well as covenant compliance.

Mitigating actions, for instance, delays in non-essential expenditure, staff reductions or government support, have been identified for all scenarios. This stress testing found that the business plan is robust and does not affect the association's ability to meet its obligations.

On this basis, the Board has a reasonable expectation that the association has adequate resources to continue in operational existence for the foreseeable future, being a period of at least twelve months after the date on which the report and financial statements are signed. For this reason, it continues to adopt the going concern basis in the financial statements.

### Significant judgements and estimates

Preparation of the financial statements requires management to make significant judgements and estimates. The items in the financial statements where these judgments and estimates have been made include valuation of property plant and equipment (tangible fixed assets), recoverable amount of trade debtors and other trade receivables.

### Significant management judgements

The following are the significant management judgements made in applying the accounting policies of the association that have the most significant effect on the financial statements.

- Replacement of components
- Depreciation rates



## Turnover

Turn over comprises rental income receivable in the year, amortised capital grant, income from investment properties, other services included at the invoiced value of goods and services supplied in the year. Rental income is recognised from the point when the properties under development reach legal practical completion or otherwise become available for letting, net of any voids. Turnover is recognised on an accruals basis.

## Sale of Housing Properties

Outright sales of properties are treated as sales of fixed assets and not as properties developed for sale.

## Interest Payable

The Interest payable is charged to the Statement of Comprehensive Income in the year it is incurred.

## Current and Deferred Taxation.

By virtue of s.478 Corporation Tax Act 2010, the Association has charitable status and is not subject to corporation tax on surpluses as a result of, or earned in furtherance of, its charitable objectives.

## Housing Properties

Housing properties are properties held for the provision of social housing or to otherwise provide a social benefit. The association has adopted the Deemed Cost transition relief option and recorded all its pre-March 2014 housing properties at Deemed Cost less depreciation and impairment losses and post-March 2014 housing properties at costs less depreciation and impairment losses.

Cost includes the cost of acquiring land and buildings, development costs and expenditure incurred in respect of improvements.

Work to existing properties which replace a component that has been treated separately for depreciation purposes, along with those works that result in an increase in net rental income over the lives of the properties, thereby enhancing the economic benefits of the assets, are capitalised as improvements.

The association separately identifies the major components which comprise its housing properties, and charges depreciation, so as to write-down the cost of each component to its estimated residual value, on a straight-line basis, over its estimated useful economic life.

Completed properties and properties under construction are recognised at the lower of cost and net realisable value. Costs comprise of materials and direct overheads attributable to the development. Net realisable value is assessed using publicly available information and internal forecasts on future sales price after allowing for all further costs of completion and disposal.

The association depreciates the major components of its housing properties at the following annual rates:

Structure	100 Years
Roofs	60 Years
Kitchens	15 Years
Bathrooms	15 Years
Gas and boilers	15 Years
Windows and doors	30 Years
Electrics	30 Years

Freehold land is not depreciated.

Leasehold properties are amortised over the life of the lease or their estimated useful economic lives in the business, if shorter.

## Investment Properties

Investment properties consist of commercial properties not held for social benefit or for use in the business. Investment properties are measured at cost on initial recognition and subsequently at fair value as at the year end, with changes in fair value recognised in the Statement of Comprehensive Income.

Investment properties were valued at market value as at 31st March 2023. The association's investment properties have been valued by Savills LLP, Chartered Surveyors, and professional external valuers.

The full valuation of properties was undertaken in accordance with Royal Institution of Chartered Surveyors' ("RICS") Valuation – Global Standards 2022 (incorporating the IVS – International Valuation Standards) the "Red Book Global Standards".

In arriving at their opinion of Market Value the valuers have adopted the following assumptions:

Gross Annual Rent (Current)	£82,000
Management Costs	3.4% of Rent Debit pa
Maintenance	2.5% of Rent Debit pa
Net Yield Applied	7.85% -8.24%

## Other Fixed Assets

Depreciation is provided evenly on the cost of other tangible fixed assets to write them down to their estimated residual values over their expected useful lives. No depreciation is provided on freehold land

The principal annual rates used for other assets are:

Freehold buildings	2% on cost
Long leasehold property	Over life of lease or their estimated useful economic lives if shorter
Furniture, fixtures and fittings	Straight-line over 3 years
Computers and office equipment	Straight-line over 3 years
Furniture in properties	Straight-line over 5 years

Gains or losses arising on the disposal of other tangible fixed assets are determined as the difference between the disposal proceeds and the carrying amount of the assets and are recognised as part of the surplus/deficit for the year.

## Lease

Rentals payable under operating leases and any lease incentives are charged to the Statement of Comprehensive Income on a straight-line basis over the lease term.

## Debtors

Short term debtors are measured at transaction price, less any impairment. Loans receivable are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using the effective interest method, less any impairment.

We have analysed all our current debtors and did not identify any debtor adjustments.

## Bad and Doubtful Debts

The provision for bad and doubtful debts is based upon the age of arrears. Percentages are applied on a specific basis to the relevant age of arrears based upon our experience in collecting similar balances. All outstanding arrears balances are reviewed on an individual basis with the relevant provision applied if required.

## Cash and Cash Equivalents

Cash and cash equivalents comprise cash balances and call deposits.

## Creditors

Short term trade creditors are measured at the transaction price.

The association recognises an accrual for untaken annual leave for employees as a result of contracted services rendered in the current period, which employees are entitled to carry forward and use within the next 12 months. The accrual is measured at the salary cost payable for the period of absence.

## Government Grants

Government grants include grants receivable from the Homes England, local authorities, and other government organisations. Government grants received for housing properties were written off to the reserves account on the transition date by adopting Deemed Cost transition relief.

The association took advantage of the transition relief and used the performance model of grant recognition up to the date of transition. Therefore, there were no grant accruals recognised on the books of the association at transition. Local Space has subsequently applied the accrual method of grant recognition from April 2018 for new grant received from London Borough of Waltham Forest.

Where individual components are disposed of, this does not create a relevant event for recycling purposes.

## Employee Benefits

Short term employee benefits are recognised as an expense in the period in which they are incurred.

## Retirement benefits

The cost of providing retirement pensions and related benefits is charged to management expenses over periods benefiting from the employees' services.

The association participates in the Social Housing Pension Scheme (SHPS) Defined Contribution (DC) Scheme administered by TPT Retirement Solutions (TPT). Previously it participated in a SHPS Defined Benefit (DB) Scheme. In accordance with FRS 102 paragraphs 28.11 and 28.11A and Housing SORP 2018 paragraphs 15.9 to 15.12, SHPS had been accounted for as a defined contribution scheme and a liability recognised for the present value of the landlord's deficit funding agreement.



Following changes made to systems and processes by TPT however, sufficient information is now available for SHPS. The association has been able to identify its share of the scheme assets and scheme liabilities and has applied defined benefit accounting from 2019. In May 2019, the Financial Reporting Council (FRC) issued amendments to FRS 102: Multi-employer defined benefit plans. The amendments require that the impact of transition from defined contribution accounting to defined benefit accounting be presented in other comprehensive income.

Consistent with the amendment to FRS 102 paragraph 28.11B, the difference between the deficit funding liability and the net defined benefit deficit for SHPS has been recognised in Other Comprehensive Income. Further disclosures in this area are included in Note 12.

## Revaluation Reserve

The association has chosen to take advantage of the Deemed Cost transitional relief, applying the historical cost basis prospectively whilst using the previous GAAP revaluation as Deemed Cost at 1st April 2014. Therefore, applying the depreciation model prospectively and freezing the revaluation reserve until disposal.

## Financial Instruments

The association has chosen to take advantage of the Deemed Cost transitional relief, applying the historical cost basis prospectively whilst using the previous GAAP revaluation as Deemed Cost at 1st April 2014. Therefore, applying the depreciation model prospectively and freezing the revaluation reserve until disposal. Financial Instruments held by the Association are as follows:

- Financial assets such as receivables are classified as loans and receivables and held at amortised cost using the effective interest rate method.
- Cash is classified as a financial asset and is held in the financial statements at cost.
- Derivatives such as interest rate swaps are classified as financial assets or financial liabilities at fair value.

Financial instrument liabilities such as bonds and loans are held at amortised cost using the effective interest rate method. Fees paid on the establishment of loan facilities are recognised as transaction costs of the loan to the extent that it is probable that some or all of the facility will be drawn down. Where there

is no evidence that it is probable that some or all of the facility will be drawn down, the fee is capitalised as a pre-payment for liquidity services and amortised over the period of the facility to which it relates.

The association has identified four external loans from Lloyds, Barclays, Santander, MORhomes and two private placement bonds with M&G and Metlife to be financial instruments. All loans and bonds have been analysed according to Sections 11 & 12 of the Financial Reporting Standard 102 and concluded to be basic financial instruments.

## Impairment of Financial Assets

Financial assets are assessed at each reporting date to determine whether there is any objective evidence that a financial asset or group of financial assets is impaired. If there is objective evidence of impairment, an impairment loss is recognised in the Statement of Comprehensive Income immediately.

The following financial instruments are assessed individually for impairment:

- a) All equity instruments regardless of significance; and
- b) Other financial assets that are individually significant.
- c) Other financial instruments are assessed for impairment either individually or grouped on the basis of similar credit risk characteristics. An impairment loss is measured as follows on the following instruments measured at cost or amortised cost:
  - d) For an instrument measured at amortised cost, the impairment loss is the difference between the asset's carrying amount and the present value of the estimated future cash flows discounted at the asset's original effective interest rate.
  - e) For an instrument measured at cost less impairment, the impairment loss is the difference between the asset's carrying amount and the best estimate of the amount that the entity would receive for the asset if it were to be sold at the reporting date.

If, in a subsequent period, the amount of an impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised, the previously recognised impairment loss is reversed either directly or by adjusting an allowance account. The reversal cannot result in a carrying amount

(net of any allowance account) which exceeds what the carrying amount would have been had the impairment not previously been recognised. The amount of the reversal is recognised in the Statement of Comprehensive Income immediately.

### Impairment of Non-financial Assets

Annually housing properties are assessed for impairment indicators. Where indicators are identified an assessment for impairment is undertaken comparing the asset's carrying amount to its recoverable amount. Where the carrying amount of an asset is deemed to exceed its recoverable amount, the asset is written down to its recoverable amount, this is likely to be the value in use of the asset based on its service potential. The resulting impairment loss is recognised as expenditure in the Statement of Comprehensive Income. Where an asset is currently deemed not to be providing service potential to the association, its recoverable amount is its fair value less costs to sell.

The fair value less costs to sell calculation is based on available data from sales transactions in an arm's length transaction on a similar cash generating unit (properties) or observable market prices less incremental costs for disposing of the properties. The value in use calculation is based on either a depreciated cost model or a discounted cash flow model. The depreciated replacement cost is based on available data of the cost of constructing or acquiring replacement properties to provide the same level of service potential to the Association as the existing property.

The association has reviewed the carrying value of all assets and the appropriate levels of assessment for impairment based on the cash generating units and concluded that there are no indicators of impairment.

The association considers individual schemes to be separate Cash Generating Units (CGU's) when assessing for impairment, in accordance with the requirements of Financial Reporting 102 and the Housing SORP 2018.

## 3. Particulars of turnover, cost of sales, operating costs and operating surplus – Continuing activities

	2023		
	Turnover £'000	Operating expenditure £'000	Operating Surplus £'000
Social housing letting	17,310	(11,204)	6,106
Non-social housing activities	22,294	(6,847)	15,447
	<b>39,604</b>	<b>18,051</b>	<b>21,553</b>
Gain / (Loss) on disposal of property, plant and equipment fixed assets			-
Unrealised (Loss) / Surplus on revaluation of investment properties			(50)
<b>Total</b>			<b>21,503</b>

	2022		
	Turnover £'000	Operating expenditure £'000	Operating Surplus £'000
Social housing letting	16,403	(11,173)	5,230
Non-social housing activities	22,097	(6,315)	15,782
	<b>38,500</b>	<b>(17,488)</b>	<b>21,012</b>
Gain / (Loss) on disposal of property, plant and equipment fixed assets			3,646
Unrealised (Loss) / (Surplus) on revaluation of investment properties			(15)
<b>Total</b>			<b>24,643</b>



## Particulars of income and expenditure from social housing lettings

			2023	2022
	Temporary Social housing £'000	Key worker housing £'000	Total £'000	Total £'000
Rent receivable net of identifiable service charges	14,918	1,554	16,472	15,662
Service charge income	-	12	12	14
Grant amortisation	824	2	826	727
<b>Turnover from social housing lettings</b>	<b>15,742</b>	<b>1,568</b>	<b>17,310</b>	<b>16,403</b>
Management	(2,569)	(260)	(2,829)	(2,422)
Service charge costs	(1,509)	(64)	(1,573)	(1,457)
Routine maintenance	(1,942)	(132)	(2,074)	(2,471)
Planned maintenance	(233)	(131)	(364)	(669)
Major repairs expenditure	-	-	-	-
Bad debts	(111)	(20)	(131)	(149)
Depreciation of housing properties	(3,717)	(380)	(4,097)	(3,841)
Other costs	(105)	(31)	(136)	(164)
<b>Operating costs on social housing lettings</b>	<b>(10,186)</b>	<b>(1,018)</b>	<b>(11,204)</b>	<b>(11,173)</b>
<b>Operating surplus on social housing lettings</b>	<b>5,556</b>	<b>550</b>	<b>6,106</b>	<b>5,230</b>
Void losses (memorandum)	(35)	(4)	(39)	(150)

## Particulars of income and expenditure from non-social housing lettings

	2023	2022
	Total £'000	Total £'000
Rent receivable net of identifiable service charges	22,193	21,972
Service charge income	-	-
Grant amortisation	-	-
<b>Turnover from non-social housing lettings</b>	<b>22,193</b>	<b>21,972</b>
Management	(2,473)	(2,122)
Service charge costs	(684)	(549)
Routine maintenance	(252)	(394)
Planned maintenance	(419)	(244)
Major repairs expenditure	-	-
Bad debts	-	-
Depreciation of housing properties	(2,900)	(2,908)
Other costs	(119)	(99)
<b>Operating costs on non-social housing lettings</b>	<b>(6,847)</b>	<b>(6,316)</b>
<b>Operating surplus on non-social housing lettings</b>	<b>15,346</b>	<b>15,656</b>
Void losses	-	-

## Particulars of turnover from commercial lettings and non-letting activities

	2022 £'000	2022 £'000
Investment Property Income	83	82
Other Income	18	43
<b>Total</b>	<b>101</b>	<b>125</b>

## 4. Accommodation in management and development

At the end of the year accommodation in management for each class of accommodation was as follows:

	2023 No of Properties	2022 No of Properties
<b>Social housing</b>		
Temporary social housing	1,214	1,169
Key worker housing	136	136
<b>Total social housing</b>	<b>1,350</b>	<b>1,305</b>
<b>Non-social housing</b>		
Investment properties	3	3
Acquired and equity	1,448 <sup>1</sup>	1448 <sup>1</sup>
<b>Total non-social housing</b>	<b>1,451</b>	<b>1,451</b>
<b>Total owned</b>	<b>2,801</b>	<b>2,756</b>

<sup>1</sup>Acquired units are homes inherited by Local Space through merger with Passmore urban renewal in 2007; Equity units were homes gifted by LBN at Local Space's inception. Local Space lease these homes back to LBN.

## 5. Accommodation managed by others

The association owns property managed by other bodies:

	2023 No of Properties	2022 No of Properties
Acquired	998	998
Equity	450	450
GPA	715 <sup>1</sup>	712 <sup>1</sup>
<b>Total</b>		<b>2,160</b>

<sup>1</sup>Growth Plan A (GPA) units count as owned and managed for purposes of regulatory returns as Local Space is the landlord.



## 6. Gain / (Loss) on disposal of fixed assets

	2023 £'000	2022 £'000
Disposal proceeds	-	9,950
Cost of Disposals	-	(13)
Carrying value of fixed assets	-	(6,291)
Surplus / (Deficit)	-	<b>3,646</b>
Capital Grant recyclable/repayable (Note 22)	-	<b>1,729</b>
Disposals proceeds fund (Note 23)	-	-

## 7. Net Interest

	2022 £'000	2022 £'000
<b>Interest Receivable and similar income</b>		
<b>On financial assets measured at cost:</b>		
Interest receivable from current accounts	-	-
Interest receivable from short term deposits	-	-
Interest on fixed asset investments	-	-
Interest on fixed asset investments	-	-
<b>On financial assets measured at fair value:</b>		
Fair value gain on derivative financial instruments	-	-
Total Interest Receivable	-	-
<b>Interest Payable and financing costs</b>		
<b>On financial liabilities measured at amortised cost:</b>		
On loans repayable within 5 years	4,307	7,689
On loans wholly or partly repayable in more than 5 years	8,218	5,946
Interest on Pension scheme liabilities	11	19
Costs associated with financing	452	355
	<b>12,988</b>	<b>14,009</b>
<b>On financial liabilities measured at fair value:</b>		
Movement in fair value of financial derivatives	(611)	(205)
Total Interest Payable and Financing Costs	<b>12,377</b>	<b>13,804</b>
<b>Net Interest Payable</b>	<b>12,377</b>	<b>13,804</b>



## 8. Operating surplus

The operating surplus is arrived at after charging/ (crediting):	2023 £'000	2022 £'000
Depreciation of housing properties	6,998	6,750
Depreciation of other tangible fixed assets	287	213
Operating lease rentals – office equipment and computers	4	4
Auditors' remuneration (excluding VAT)		
– Fees payable to the association's auditors for the audit of the financial statements	34	31
– Fees payable to the association's auditors for other services:	1	1
<b>Total audit services</b>	<b>35</b>	<b>32</b>
All other services	-	-
<b>Total non-audit services</b>	<b>-</b>	<b>-</b>

## 9. Tax on Surplus on ordinary activities

Local Space is exempt from tax due to its charitable status so has not incurred any tax liability in 2022/23.

## 10. Employees

	2023 No	2022 No
Administration	18	15
Development	4	6
Housing, support and care	18	15
	<b>40</b>	<b>36</b>

Average number of employees expressed as full-time equivalents (calculated based on a standard working week of 35hrs):

The full-time equivalent number of staff who received remuneration in excess of £60,000 was as follows:

### Key Management Personnel consist of:

Key Management Personnel consist of:	2023 No	2022 No
£60,001 to £70,000	3	2
£70,001 to £80,000	3	3
£80,001 to £90,000	1	-
£90,001 to £100,000	-	1
£100,001 to £110,000	-	2
£110,001 to £120,000	2	1
£120,001 to £130,000	-	1
£130,001 to £140,000	1	-
£140,001 to £150,000	-	-
£150,001 to £160,000	1	1

Employee costs:	2023 £'000	2022 £'000
Wages and salaries	2,330	2,056
Social security costs	281	239
Other pension costs	126	332
	<b>2,737</b>	<b>2,627</b>

The association's employees are members of the Social Housing Pension Scheme (SHPS).

Further information on the scheme is given in Note 12.



## 11. Board members, committee members and executive

	Basic Salary £'000	Pension contributions £'000	2023 Total £'000	2022 Total £'000
<b>Chief Executive</b>				
Josephine Parsons	182	20	202	170
Key Management personnel	606	52	658	600
	<b>788</b>	<b>72</b>	<b>860</b>	<b>770</b>

Operations Director: **Mark Kent**

Finance Director:

**Philip Sargeant** (to 7th October 2022)

**John Crowther** (from 7th Oct – 1st March 2023)

**Kim Humberstone** (from 1st March 2023)

Assistant Development Director:

**Kumraz Khan** (from 1st September 2022)

Corporate Services Director: **Catherine Diamond**

Company Secretary:

**Josephine Parsons/**

**Deirdre LaBassiere** (to 11th Oct 2022)

Company Secretary/Head of Governance:

**Josephine Parsons/Sara Thomson** (to 3rd Jan 2023)

**Anna Keast** (from 4th Jan 2023)

The Chief Executive is a member of Social Housing Pension Scheme. The association does not make any further contribution to an individual pension arrangement for the Chief Executive.

The emoluments of the highest paid executive director, Josephine Parsons, excluding pension contributions were £181,588 from 1st April 2022 to 31st March 2023 (2021/22: £159,980).

## directors Executive directors

### Board and committee members

The association had 12 serving Board and committee members in 2022/23 (2021/22:12). 11 of these Board and Committee members received emoluments of £52,000 during the year (2021/22: £52,149). One member who was not entitled to receive emoluments is the Chief Executive whose details are shown above.

	2023 £	2022 £
Victor Da Cunha	10,000	10,160
Martin Bellinger	4,000	4,000
Richard Stevens	6,000	6,000
Paul Edwards	4,000	4,000
Tim Mulvenna	6,000	6,000
Conor McAuley	4,000	4,000
Nilesh Patel	2,000	2,000
Pamela Leonce	4,000	4,167
Sheron Sadie Carter	6,000	5,864
Alywn Lewis	4,000	4,000
Jane Freeman	2,000	1,958
	<b>52,000</b>	<b>52,149</b>

## 12. Social Housing Pension Scheme

The association participates in the Social Housing Pension Scheme (SHPS) Defined Contribution (DC) Scheme. Previously it participated in a SHPS Defined Benefit (DB) Scheme. The accounting policies in relation to SHPS DC and DB schemes are set out on Page 31.

Following consultations with staff, the Board of Local Space decided to close the CARE 80<sup>th</sup> section of SHPS DB with effect from 1st July 2022 and transfer all members to the SHPS DC scheme. Under these changes, benefits built up to 30th June 2022 in the CARE 80<sup>th</sup> scheme will be unaffected. Members will remain entitled to these benefits at retirement in respect of their service up to 30th June 2022.

During the period to 30th June 2022, the association paid DB contributions at the rate of 20% (2021/22: 11.8%). Member contributions were 4.9% (2021/22: 4.9%).

As at the Statement of Financial Position date, there were Nil (2022: 31) active members of the scheme employed by the association. The total pensionable payroll in respect of all members on the scheme during the period to June 2022 was £455k (2021/22: £1,818k).

The TPT valuation at 31st March 2023 shows the fair value of plan assets to be £1,896k (2021/22:

£3,093k). The defined benefit obligation valuation at 31st March 2023 was £2,319k (2021/22: £3,521k). The overall deficit recognised in the financial statements is £423k at 31st March 2023 (2021/22: £428k).

Where the scheme is in deficit and where the association has agreed to a deficit funding arrangement, the association recognises a liability for this obligation. The amount recognised is the net present value of the deficit reduction contributions payable under the agreement that relates to the deficit. The present value is calculated using the discount rate detailed in these disclosures. The unwinding of the discount rate is recognised as a finance cost.

We have been notified by the Trustee of the Scheme that it has performed a review of the changes made to the Scheme's benefits over the years and the result is that there is uncertainty surrounding some of these changes. The Trustee has been advised to seek clarification from the Court on these items. This process is on-going and the matter is unlikely to be resolved before the end of 2024 at the earliest.

It is recognised that this could potentially impact the value of Scheme liabilities, but until Court directions are received, it is not possible to calculate the impact of this issue, particularly on an individual employer basis, with any accuracy at this time. No adjustment has been made in these financial statements in respect of this potential issue.

### Principle Actuarial Assumptions

	2023	2022
Rate of increase in Salaries	3.80%	4.14%
Discount Rate	4.84%	2.78%
Inflation Assumptions CPI	2.80%	3.14%
Allowance for commutation of pension for cash at retirement (% of max allowance)	75%	75%

The current mortality rates assumptions include sufficient allowance for future improvements in mortality rates. The assumed life expectancies on retirement age 65 are:

	2022 Years	2022 Years
<b>Retiring in 2023</b>		
Males	21.0	21.1
Females	23.4	23.7
<b>Retiring in 2043</b>		
Males	22.2	22.4
Females	24.9	25.2



## Analysis of Amount Charged to Operating Expenditure

	2023 £'000	2022 £'000
<b>Statement of Comprehensive Income (SOI)</b>		
Employer's Costs net of Employees Contributions	83	356
Scheme Expenses	7	5
Interest	11	19
<b>Total SOI</b>	<b>101</b>	<b>380</b>
<b>Other Comprehensive Income (OCI)</b>		
Actuarial (losses)/gains	(96)	505
<b>Total OCI</b>	<b>(96)</b>	<b>505</b>
Movement in surplus/deficit during year		
<b>Scheme Deficit at start of period</b>	428	806
Employer's Service Costs	83	356
Employer's Contributions	(202)	(253)
Expenses	7	5
Net interest	11	19
Remeasurements	96	(505)
<b>Scheme Deficit at 31 March 2022</b>	<b>428</b>	<b>428</b>

## Asset & Liability Reconciliation

	2023 £'000	2022 £'000
Reconciliation of Liabilities		
<b>Liabilities at start of period</b>	3,521	3,213
Service Costs	83	356
Expenses	7	5
Interest Costs	99	75
Employee Contributions	29	85
Remeasurements	(1,372)	(177)
Benefits Paid	(48)	(36)
<b>Liabilities at end of period</b>	<b>2,319</b>	<b>3,521</b>
Reconciliation of Assets		
<b>Fair value at start of period</b>	3,093	2,407
Employer contributions	202	253
Employee Contributions	29	85
Interest	88	56
Remeasurements	(1,468)	328
Benefits Paid	(48)	(36)
<b>Assets at end of Period</b>	<b>1,896</b>	<b>3,093</b>

The assets at the end of the period are as follows: -

	<b>2023</b> <b>£'000</b>	<b>2022</b> <b>£'000</b>
Global Equity	35	593
Absolute Return	21	124
Distressed Opportunities	57	111
Credit Relative Value	72	103
Alternative Risk Premia	4	102
Emerging Markets Debt	10	90
Risk Sharing	139	102
Insurance-Linked Securities	48	72
Property	82	83
Infrastructure	216	220
Private Debt	84	79
Opportunistic Illiquid Credit	81	104
High Yield	7	27
Opportunistic Credit	-	11
Cash	14	11
Corporate Bond Fund	-	206
Liquid Credit	57	-
Long Lease Property	87	80
Secured Income	873	115
Liability Driven Investment	4	863
Currency Hedging	5	(12)
Net Current Assets		9
Total assets	1,896	3,093

### 13. Intangible Assets & Goodwill

The association did not have any intangible assets at 31st March 2023 (2021/22: Nil)



## 14. Fixed assets – Housing Properties

	Housing Properties held for Letting	Housing properties for letting under construction	Total housing properties
	£'000	£'000	£'000
<b>Cost</b>			
At 1 April 2022	599,604	31,543	631,147
Additions	3,328	-	3,328
Properties acquired	433	15,524	15,957
Schemes Completed	18,448	-18,448	-
Aborted Costs	-	-	-
Disposals	-2,364	-	-2,364
At 31 March 2023	<b>619,449</b>	<b>28,619</b>	<b>648,068</b>
<b>Depreciation and impairment</b>			
At 1 April 2022	32,575	-	32,575
Depreciation charged in year	6,998	-	6,998
Disposals	-2,364	-	-2,364
At 31 March 2023	<b>37,209</b>	<b>-</b>	<b>37,209</b>
<b>Net book value</b>			
At 31 March 2023	<b>582,240</b>	<b>28,619</b>	<b>610,859</b>
At 31 March 2022	<b>567,029</b>	<b>31,543</b>	<b>598,572</b>

### Expenditure on works to existing properties

	2023 £'000	2022 £'000
Components Capitalised	3,328	3,012
Amounts charged to Income & Expenditure	-	-
	<b>3,328</b>	<b>3,012</b>

The Net Book Value of assets charged as security on loans was £522,315k at 31st March 2023.

### Impairment

The association considers individual schemes to be separate Cash Generating Units (CGU's) when assessing for impairment, in accordance with the requirements of Financial Reporting 102 and SORP 2018.

During the current year, the association has not recognised any impairment loss in respect of housing stock.

## 15. Tangible fixed assets – other

	Freehold offices £'000	Computers and office equipment £'000	Furniture, fixtures and fittings £'000	Furniture in properties £'000	Total £'000
<b>Cost</b>					
At 1 April 2022	2,084	884	146	442	3,556
Additions	6	297	47	119	469
At 31 March 2023	<b>2,090</b>	<b>1,181</b>	<b>193</b>	<b>561</b>	<b>4,025</b>
<b>Depreciation</b>					
At 1 April 2022	536	650	99	395	1,680
Charged in the year	105	145	10	27	287
At 31 March 2023	<b>641</b>	<b>795</b>	<b>109</b>	<b>422</b>	<b>1,967</b>
<b>Net book value</b>					
At 31 March 2023	1,449	386	84	139	2,058
At 31 March 2022	<b>1,548</b>	<b>234</b>	<b>47</b>	<b>47</b>	<b>1,876</b>

## 16. Investment properties – non-social housing properties held for letting

	2023 £'000	2022 £'000
At 1 April	1,045	1,060
Additions	-	-
Disposal	-	-
Increase/(decrease) in value	-50	-15
At 31 March	<b>995</b>	<b>1,045</b>

The commercial units have been assessed on an investment basis by reference to their lease term, Valuation Office Agency floor areas, their current passing rent, their indicative market rent and rental and investment comparable evidence.

The full valuation basis and key assumptions for the investment properties is set out on Page 24.



## 17. Debtors

	2023 £'000	2022 £'000
<b>Due within one year</b>		
Rent and service charges receivable	786	906
Less: provision for bad and doubtful debts	-699	-661
	<b>87</b>	<b>245</b>
Other debtors	1,681	2,069
Prepayments and accrued income	1,047	669
	<b>2,815</b>	<b>2,983</b>

## 18. Investments

	2023 £'000	2022 £'000
MORhomes – Investment Equity	280	280
MORhomes – Contingent Convertible Loan	575	575
	<b>855</b>	<b>855</b>

## 19. Creditors: amounts falling due within one year

	2023 £'000	2022 £'000
Trade creditors	19	3
Rent and service charges received in advance	1,864	2,192
Key worker tenant deposit	91	99
Other taxation and social security	79	68
Amounts due to property providers	152	152
Grant (Notes 21 and 22)	956	870
Holiday Pay	35	51
Accrued loan interest	1,330	1,006
Bank loans <sup>1</sup>	21,107	44,043
Other creditors	2,673	2,645
Accruals and deferred income	1,895	1,841
	<b>30,201</b>	<b>52,970</b>

<sup>1</sup>Long term loans maturing in the next 12 months with facilities already in place to repay them as they fall due.



## 20. Creditors: amounts falling due after more than one year

	2023 £'000	2022 £'000
Debt (Note 31)	355,435	327,258
Grant (Notes 21 and 22)	31,263	29,388
<b>Total</b>	<b>386,698</b>	<b>356,646</b>

## 21. Grant

	2023 £'000	2022 £'000
<b>At the start of the Year</b>	28,131	15,929
<b>Grants Received during the year:</b>		
Housing properties	2,786	12,929
Grant Recyclable/Repayable on Disposals		
Disposal Proceeds Fund	-	-
<b>Grants recycled during the year:</b>		
Housing properties	-	-
<b>Amortised Grant</b>	-826	-727
<b>At the end of the Year</b>	<b>30,091</b>	<b>28,131</b>
Due within one year	885	799
Due in more than one year	29,206	27,332
	<b>30,091</b>	<b>28,131</b>

## 22. Recyclable/Repayable Capital Grant

	2023 £'000	2022 £'000
<b>At the start of the Year</b>	2,127	398
<b>Inputs to fund:</b>		
Grant repayable/recyclable on disposals	-	1,729
<b>Grants recycled during the year:</b>		
Housing purchases	-	-
Major Repairs	-	-
Transfers to other private Registered Providers	-	-
<b>Repayment of Grant</b>	-	-
<b>At the end of the Year</b>	<b>2,127</b>	<b>2,127</b>
Due within one year	71	71
<b>Due in more than one year</b>	<b>2,056</b>	<b>2,056</b>
	<b>2,127</b>	<b>2,127</b>



## 23. Obligations under finance leases

The association does not have any finance lease arrangements.

## 24. Analysis of Change in Debt

	At 31.03.2022 £'000	Cashflows £'000	Other Changes £'000	At 31.03.2023 £'000
Cash at bank and in hand	5,657	1,402	-	7,059
Overdrafts	-	-	-	-
<b>Total</b>	<b>5,657</b>	<b>1,402</b>	<b>-</b>	<b>7,059</b>
Debt due within one year	44,043	-	-22,936	21,107
Debt due after one year	328,059	6,957	22,936	357,952
Current asset Investments	-	-	-	-
<b>Total</b>	<b>372,102</b>	<b>6,957</b>	<b>-</b>	<b>379,059</b>

## 25. Share capital

The association is a Registered Society under Co-operative and Community Benefit Society Act 2014.

	2023 No	2022 No
<b>Shares of £1 each issued and fully paid</b>		
At 1 April	9	9
Joining during the year	-	-
Leaving during the year	-	-
At 31 March	<b>9</b>	<b>9</b>

The shares provide all shareholders, with the exception of London Borough of Newham, with a right to vote at general meetings, but do not provide any rights to dividends or distributions on winding up.

## 26. Capital commitments

	2023 No	2022 No
<b>Capital expenditure that has been contracted for but has not been provided for in the financial statements:</b>		
Expenditure on property purchases where contract has been exchanged	-	596
<b>Capital expenditure which has been authorised by the Board but has not yet been contracted for:</b>		
Expenditure on property purchases where contracts not exchanged	-	-
	<b>-</b>	<b>596</b>

The above commitments will be financed primarily through internal funds. There are no commitments at 31st March 2023 for properties where contracts have been exchanged awaiting completion (31st March 2022 – 2 properties).

## 27. Contingen tassets/liabilities

The association had no contingent assets or liabilities at 31 March 2023 (2022: Nil).

## 28. Operating leases

The association's future minimum operating lease payments are as follows:

	2023 £'000	2022 £'000
Within one year	4	4
Between one and five years	-	2

The lease agreements relate to office equipment.

## 29. Grant and financial assistance

	2023 £'000	2022 £'000
Total accumulated Government Grant and financial assistance received or receivable at 31st March 2022	30,833	28,858
Held as deferred capital grant	30,092	28,131
Recognised as income in statement of Comprehensive Income in the current period	825	727

## 30. Related parties

Josephine Parsons, who is the Chief Executive, is also a member of the Board. Disclosures in relation to key management personnel are included in Note 11.



## 31. Financial Instruments and risk management

### Analysis of debt repayable in more than one year

	2023 £'000	2022 £'000
Bank loans	171,952	163,059
Bond	75,000	75,000
MORhomes	50,000	50,000
Metlife	61,000	40,000
Fair value of the interest rate swap	-	1,408
Arrangement Fee	-2,517	-2,209
<b>Total</b>	<b>355,435</b>	<b>327,258</b>

### Liquidity

The association actively maintains a mixture of long term and short-term debt finance as well as maintaining a minimum cash level amount of £5m that is designed to ensure it has sufficient available funds for operations and planned expansion. Local Space monitors its levels of working capital to ensure it can meet its operational liabilities and debt repayments as they fall due.

The association's financial liabilities comprise trade creditors and bank borrowings which are measured at amortised cost. The contractual maturity of the bank borrowings are shown below. The trade creditors are all payable within their credit terms.

### Security

The bank loans are secured by a fixed charge over the properties owned by the association.

### Terms of repayment and arrangement fee

The final repayment date of the total loans from Lloyds (£124m) is 2027. The final repayment date of the total loans from Santander (£45m) is 2032. The final repayment date of the total loans from Barclays (£57m) is 2032. The M&G Bond of £75m is repayable commencing 2048. The MORhomes (£50m) funding is repayable in 2038. The first tranche of the Metlife loan (£40m) is repayable in 2044. The balance of £21m is repayable in 2053.

At 31st March 2023 the association had undrawn loan facilities of £33m (2022: £58m). All debts are secured by a first charge over properties owned by the association.

Based on the lender's earliest repayment date, borrowings are repayable as follows:

	2023 £'000	2022 £'000
Within one year or on demand	21,107	44,043
Between one and two years	826	49,107
Two years or more but less than five years	159,126	103,952
Five years or more	198,000	175,000
	<b>379,059</b>	<b>372,102</b>

### Derivative Financial Instruments – Interest Rate Swap

The two standalone interest rate swap arrangements that the association entered into on 31st March 2016 were terminated effective as of 26th January 2023 (the "Effective Termination Date"). The swaps were based on a notional amount of £5m each. In consideration of the termination Local Space paid £0.797m.

### Financial Instruments

The association's financial instruments comprise cash and cash equivalents, bank borrowings and items such as trade creditors and trade debtors which arise from its operations. The main purpose of these financial instruments is to provide finance for Local Space's operations.

Local Space's operations expose it to a variety of financial risks, including credit risk, liquidity risk and interest rate rise risk.

### Credit risk

The association's credit risk is primarily attributable to its rental arrears. The association has implemented policies that requires appropriate pre-tenancy checks on potential new tenants before a property is let.

The carrying amount of financial assets represents the maximum credit exposure.

## Interest rate risk

The association has both interest-bearing assets and interest-bearing liabilities. Interest bearing assets comprise only cash and cash equivalents which earn interest at a variable rate. Local Space has a policy of maintaining debt at fixed and floating rates to manage future interest costs effectively.

## Categories of financial assets and financial liabilities

	2023 £'000	2022 £'000
Financial liabilities measured at amortised cost	379,059	372,102
<b>Total</b>	<b>379,059</b>	<b>372,102</b>

## Financial assets

Other than short-term debtors, financial assets held are equity instruments, cash deposits placed on money markets at call, seven-day and monthly rates and cash at bank. They are sterling denominated and the interest rate profile at 31st March was:

	2023 £'000	2022 £'000
Floating rate on money market deposits	-	3
Financial assets on which no interest is earned	7,058	5,653
<b>Total</b>	<b>7,058</b>	<b>5,656</b>

The financial assets are floating rate, attracting interest at rates that vary with bank rates.

The association's cash and cash equivalents earned no interest during the year 2022/23.

## Financial liabilities excluding trade creditors – interest rate risk profile

The association's financial liabilities are sterling denominated. The interest rate profile of the association's financial liabilities at 31st March was:

	£'000	£'000
Fixed rate	317,143	254,268
Floating rate	61,916	117,834
	<b>379,059</b>	<b>372,102</b>

The weighted average cost of borrowing at 31st March 2023 was 3.53%

The association has undrawn agreed committed borrowing facilities of £33m. The repayment profile for undrawn facilities is shown as follows:

	2023 £'000	2022 £'000
Expiring in one year or less	-	2,000
Expiring in more than one year but not more than two years	-	-
Expiring in more than two years	33,000	56,000
	<b>33,000</b>	<b>58,000</b>

## 32. Newham Sum

The Newham Sum is calculated according to the Master Agreement between Local Space and the London Borough of Newham. The Newham Sum for 2022/23 is £2.654m (2021/22: £2.628m).









At home with  
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